

## SITUATION REPORT (SITREP) # 557 2<sup>ND</sup> - 6<sup>TH</sup> MARCH 2026

### **STRENGTHENING INSTITUTIONAL QUALITY ASSURANCE THROUGH ISO 9001:2015 INTERNAL AUDIT CAPACITY BUILDING**

The Water Sector Trust Fund (WaterFund) recently conducted a refresher training for its ISO 9001:2015 Quality Management System (QMS) Internal Auditors, in preparation for the upcoming External Quality Surveillance Audit by the Kenya Bureau of Standards (KEBS). WaterFund attained ISO 9001:2015 certification in November 2024, marking a key milestone in strengthening institutional performance, accountability, and service delivery in line with internationally recognized quality management standards.

The training brought together internal auditors drawn from various departments across WaterFund. As part of the preparatory process, the auditors will conduct a pre-audit assessment to review departmental processes and ensure compliance with ISO requirements ahead of the external surveillance audit.

The training was officially opened by Mr. Willis Ombai, WaterFund Chief Executive Officer, who highlighted the critical role of internal auditors in strengthening institutional quality assurance mechanisms. He encouraged participants to undertake their responsibilities with diligence and objectivity, while supporting staff across departments to maintain compliance with the ISO 9001:2015 standard. Mr. Ombai reiterated WaterFund's commitment to continuous institutional improvement, transparency, and efficient service delivery, noting that ISO certification provides a robust framework for enhancing operational performance and accountability.

Through the refresher training, participants were equipped with the necessary knowledge and practical skills to effectively implement and sustain the Quality Management System, reinforcing WaterFund's preparedness for the upcoming external audit and its commitment to maintaining high standards of governance and service delivery.



*Mr. Willis Ombai, CEO, WaterFund, giving his remarks during the training*



*Mr. Elly Ochere, Ag. Manager, Research, Planning and M&E making his remarks during the training*



*Mr. Yunis Ahmed, Senior Quality Assurance Officer, keenly following deliberations during the training*



WaterFund staff actively following the discussions during the training



## BLAST FROM THE PAST: FEATURED IN SITREP #309- FIELD ACTIVITIES: MONITORING EXERCISES

WaterFund's Situation Report No. 309 (SITREP #309) covered the period **19<sup>th</sup> to 23<sup>rd</sup> April 2021**. Among the highlights was that, WaterFund's online meetings were put in place as a measure to protect its staff and meeting participants from COVID-19 infections. In the week of 19<sup>th</sup> to 23<sup>rd</sup> April, 2021, the following online meeting took place:

WaterFund's key head of departments held a virtual meeting, to discuss key issues pertaining the Water and Livelihood Programme (WLP) drawing to a close. The WLP Programme was funded by Danish International Development Agency (DANIDA) with a goal to improve access to water and sanitation in refugee, host and other vulnerable communities in Kenya.



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